

## Online Application Registration for Tariff Change:

### Application Registration

The screenshot shows the homepage of the Chhattisgarh State Power Distribution Company Limited (CSPDCL). The browser address bar displays the URL: [cspdcl.co.in/cseb/\(S\(naylpbzhjv2x01ot03ongc3q\)\)/FrmHome.aspx](http://cspdcl.co.in/cseb/(S(naylpbzhjv2x01ot03ongc3q))/FrmHome.aspx). The page header includes the CSPDCL logo and the company name. A navigation menu on the left lists various services such as 'About CSPDCL', 'Bill Payment Services', and 'Consumer e-Seva'. The main content area features a banner for digital bill payment with the text: 'विद्युत बिल का डिजीटल भुगतान हुआ ट्रांजेक्शन वार्ज फ्री'. Below the banner, there is a section for 'New Releases' with three items: 'Standard Time Limit for Electricity Services as per CSERC', 'Process for Registration of Complaint/Application', and 'User Manual for online Bill'. The right sidebar contains buttons for 'Consumer Login', 'Consumer Registration', 'Pay Your Bill Online', and 'Bill Payment through RTGS/NEFT'. A callout box with a blue border and white background points to the 'Consumer Login' button, containing the text: 'Click on consumer login button at home page of website'.



# Chhattisgarh State Power Distribution Company Limited



## Consumer Login

BP No.

Password

What is BP No.?

**Submit**

- >> [Forgot Password?](#)
- >> [New Consumer Registratation](#)

**Enter your credentials (BP No. ,Password )**



Web Self Service

Welcome, [REDACTED] JEY

Logout

- Consumer Account
- Consumer Services
- Online Bill Payment
- My Bills
- My Bill Payment
- Online Complaints
- Online Applications**
  - Documents List
  - Name Change
  - Tariff Change
  - Load Enhancement
  - Load Reduction
  - Meter Shifting
  - My Application for Service Request
- Consumer Grievances
- CSPDCL Calendar
- Electricity Acts
- Right to Information
- Electricity Saving Tips
- Safety Measures
- Feedback

## My Account

Consumers Information as per CSPDCL records

BP [REDACTED]  
M [REDACTED]  
C [REDACTED]  
T [REDACTED]  
Employees [REDACTED]  
NDEY ADA [REDACTED]  
[REDACTED].com

Click on Online Application and click on Tariff Change

Information submitted by User of Web Self Service

First Name [REDACTED]  
Last Name [REDACTED]  
Mobile No. : [REDACTED]  
e-Mail Id : kri [REDACTED]  
Dear Consumer, Please update your mobile no. and email id for availing CSPDCL SMS and email services. Please go to Update My Account link to update.

Selected Alerts

- E-mail alert at the time of my bill generation.
- E-mail alert for confirmation of my bill payment.
- E-mail alert at the time of registering complaint.
- E-mail alert at the time of registering service request.
- E-mail alert at the time of outage affecting my supply.
- Send electricity bill by E-mail also.
- I would like to recieve bill alerts through sms.
- I would like to recieve bill alerts through E-mail.



Web Self Service

Welcome, KRITIMA PAN

Logout

- Consumer Account
- Consumer Services
- Online Bill Payment
- My Bills
- Load Enhancement
- Load Reduction
- Meter Shifting
- My Application for Service Request
- Consumer Grievances
- CSPDCL Calendar
- Electricity Acts
- Right to Information
- Electricity Saving Tips
- Safety Measures
- Feedback

Change Tariff

Select BP Number:

Tariff Detail

Name: K  
Tariff Description: CSPDCL Domestic Reside Employees

Change Tariff

Purpose of Connection: Bakery / Biscuit Industries  
Category of Supply: LT:INDUSTRY

Document Required [Document size should not exceed 30 MB in size.]

Document	Document No.	Document File
Application form		
Tariff Change Application Cum Agreement Form	<input checked="" type="checkbox"/>	Choose File Application.pdf

I/We hereby declare that  
(a) The information provided in this application is true to the best of my knowledge.  
(b) I/We have read the Chhattisgarh Electricity Supply Code and agree to abide by the conditions mentioned therein.  
(c) I/We will deposit electricity dues, every month, as per the applicable electricity tariff and other charges.  
(d) I/We own the responsibility of security and safety of the meter, cut-out and the installation thereafter.  
(e) No electricity dues are outstanding in licensee's area of operation in my/our name.  
(f) No electricity dues outstanding for the premises in which connection applied for.  
(g) No electricity dues are outstanding with the licensee against any of my /our firm with which I/ We is associated as an Owner/Partner/Director/Managing Director, etc.

Save Submit Reset

Select BP No. for which load enhancement is required

Tariff related details will be shown

Select Purpose of connection

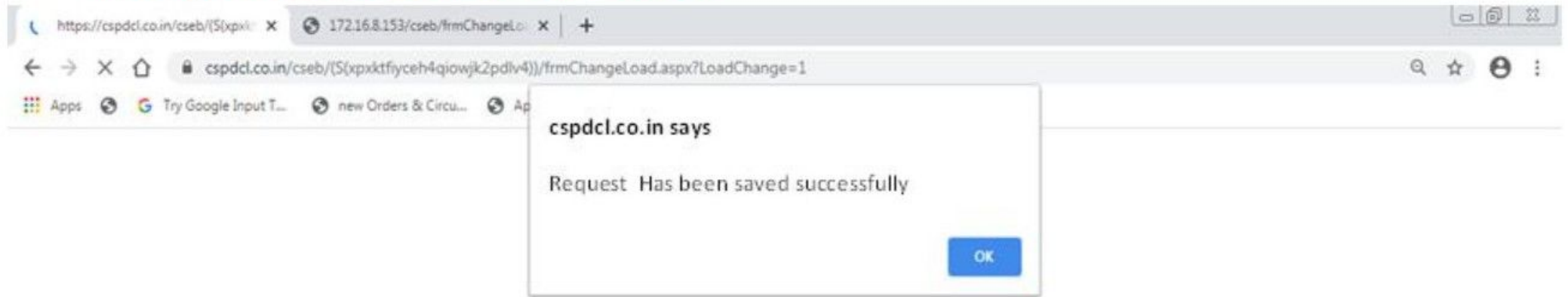
Click on declaration Checkbox

According to purpose of connection list of documents will be populated. Select at least one document of each type and upload

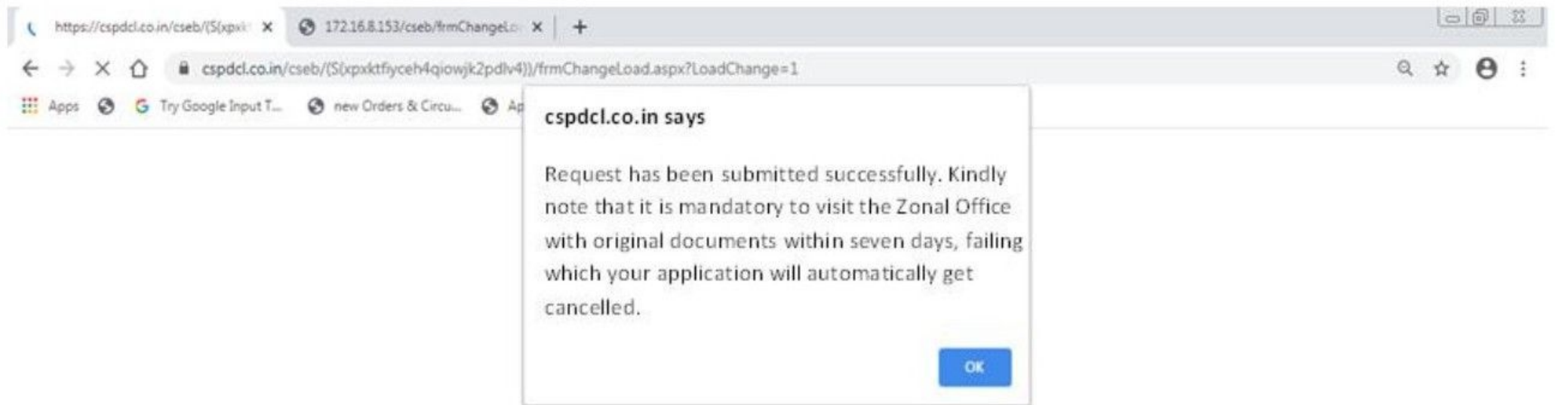
Click on save button to save a draft of application board

Click on Submit button to submit application

### Message shown when save button is clicked:



### Message shown when submit button is clicked:



## 2)View Application status

The screenshot shows a web browser window with multiple tabs. The active tab is 'https://cspdcl.co.in'. The browser's address bar shows the URL 'cspdcl.co.in/cseb/(S(hw2!5gndvfyclpb15zffp2gc))/frmMyAppServiceReq.aspx'. The browser's search bar contains 'Try Google Input T...'. The browser's taskbar shows several open applications: 'Apps', 'new Orders & Circu...', 'Approve Orders &...', 'VoterID', 'pan status', 'transfer', and 'durg'.

The CSPDCL logo is visible in the top left corner, with the text 'Chhattisgarh State Power Distribution Company Limited' to its right. The page header includes 'Web Self Service' on the left, 'Welcome, KRITIMA PANDEY' in the center, and 'Logout' on the right.

The main content area displays a table titled 'Applications For TariffChange'. The table has five columns: 'SRNO', 'BPNumber', 'Order Number', 'Status', and 'View'. There are three rows of data:

SRNO	BPNumber	Order Number	Status	View
1	128		Reject	View
2			Save	View
3			Reject	View

A callout box on the right side of the page contains the text: 'Click on View button to view the application'. The callout box is orange with a white border and a pointer pointing to the 'View' button in the table.

The Windows taskbar at the bottom shows the system tray with the date '11/9/2020' and time '1:45 PM'. The taskbar also shows several application icons: Internet Explorer, Google Chrome, Microsoft Word, and others.

## Saved Application can be viewed

← → ↻ 🏠 🔒 cspdcl.co.in/cseb/(S(hw2l5gndvfyclpb15zffp2gc))/frmChangeTariff.aspx 🔍 ☆ 👤 ⋮

📱 Apps 🌐 Try Google Input T... 🔄 new Orders & Circu... 🔄 Approve Orders &... 🗳️ VoterID 🔄 pan status 🔄 transfer 🔄 durg



Chhattisgarh State Power Distribution Company Limited

Web Self Service

Welcome, KRITIMA PANDEY

Logout

- Consumer Account
- Consumer Services
- Online Bill Payment
- My Bills
- My Bill Payment
- Online Complaints
- Online Applications**
  - Documents List
  - Name Change
  - Tariff Change
  - Load Enhancement
  - Load Reduction
  - Meter Shifting
  - My Application for Service Request
- Consumer Grievances
- CSPDCL Calendar
- Electricity Acts
- Right to Information
- Electricity Saving Tips
- Safety Measures
- Feedback

### Change Tariff

Select BP Number: 1004271860

#### Tariff Detail

Name: KU. KRITIMA PANDEY .  
Tariff Description: CSPDCL Employees

#### Change Tariff

Purpose of Connection: Bakery / Biscuit Industries  
Category of Supply: LT:INDUSTRY

Document Required [Document size should not exceed 30 MB in size.]

Document	Document No.	Document File	Uploaded Document	
<b>Application form</b>				
Tariff Change Application Cum Agreement Form	<input type="checkbox"/>	<input type="button" value="Choose File"/> No file chosen	Application.pdf	<input type="button" value="View"/> <input type="button" value="Delete"/>

- I/We hereby declare that
- (a) The information provided in this application is true to the best of my knowledge.
  - (b) I/We have read the Chhattisgarh Electricity Supply Code and agree to abide by the conditions mentioned therein.
  - (c) I/We will deposit electricity dues, every month, as per the applicable electricity tariff and other charges.
  - (d) I/We own the responsibility of security and safety of the meter, cut-out and the installation thereafter.
  - (e) No electricity dues are outstanding in licensee's area of operation in my/our name.
  - (f) No electricity dues outstanding for the premises in which connection applied for.
  - (g) No electricity dues are outstanding with the licensee against any of my /our firm with which I/ We is associated as an Owner/Partner/Director/Managing Director, etc.